

## **Partners:**

**JONATHAN AWATH-BEHARI**

M.Sc. Cert O.H M.C.S.P.

**KAY YORK**

Grad Dip Phys M.C.S.P

**DIANE AWATH-BEHARI**

Grad Dip Phys M.C.S.P

## **Physiotherapist (Associates):**

ADAM CHAMBERLAIN Grad Dip Phys M.C.S.P

JULIA DAWSON Grad Dip Phys M.C.S.P

CLAIRE ELLIS Grad Dip Phys M.C.S.P

ANDREW EMMS BSc Hons M.C.S.P

NICOLA FARMER BSc Hons Inj Therapy M.C.S.P

AMBER HOLT Grad Dip Phys M.C.S.P

JAMES JOHNSON Grad Dip Phys M.C.S.P

GARETH JONES BSc (Hons) M.C.S.P

TIM PARKER Grad Dip Phys M.C.S.P

DENISE SALTER Grad Dip Phys M.C.S.P

## **Physiotherapy Assistants:**

HEATHER ADAMS

KIM OSBOURNE

## **SPORTS MASSEUR**

LIZ HETTLE Dip PT I.I.S.T

# **The Stourbridge Physiotherapy Practice**

**14 Hagley Road  
Stourbridge  
West Midlands  
DY8 1PS**

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**[www.stourbridgephysio.co.uk](http://www.stourbridgephysio.co.uk)**

**email:enquiries@stourbridgephysiotherapypractice.co.uk**



## THE PRACTICE

The Practice is situated on the ground floor and has wheelchair access and toilet facilities.

The Practice is comprehensively equipped with modern physiotherapy equipment, has three private treatment rooms and a rehabilitation gym.

We cater for patients of all ages and levels of incapacity, offering specialist physiotherapy for most conditions. We aim to provide an efficient effective service to patients in a relaxed professional manner.

The Practice conforms to the “Standards of Practice” outlined by the Chartered Society of Physiotherapy and we are members of the organisation of Physiotherapists in Private Practice

## Your Treatment

Physiotherapy treatments are a one to one basis (occasionally patients may need to be treated in the Rehabilitation Gym, where others may be being treated)

Initially a Physiotherapist will assess you, the information gathered from this process helps establish a treatment plan.

Before embarking on your treatment, the Physiotherapist will talk to you and ensure you understand the aims of your physiotherapy. This gives you the chance to raise any concerns you have and helps the physiotherapist know how you feel about the treatment.

In order to assess and treat patients effectively, you may be asked to undress so it is advisable to bring shorts to change into.

The Practice has both female and male physiotherapists and we are happy to allow a relative or friend to accompany you if you feel uncomfortable.

## CHILDREN

All patients under the age of 16 should be accompanied by an appropriate adult and parental consent may be required before treatment can take place.

## CONFIDENTIALITY

All information gathered/received as part of your treatments remains **strictly confidential** in accordance with The Chartered Society Rules of Professional Practice.

We may ask you to sign a disclosure to release information to third parties if and as necessary.

### Practice Appointment Hours:

**Monday:** 9:00am – 4.30pm  
**Tuesday:** 9:15am – 7:00pm  
**Wednesday:** 9:15am – 4.30pm  
**Thursday:** 8:15am – 7:00pm  
**Friday:** 9:00am – 7:00pm  
**Saturday:** 9:00am– 12.00noon

### Parking:

Parking can be found at the rear of the Practice. Patients who have difficulty walking may park directly in front of the premises, in our private disabled space, for ease of access

### APPOINTMENTS:

Treatment sessions last for approximately 30 minutes, some treatment techniques last longer, and you will be advised of this by the Physiotherapist.

**A 50% charge may be levied** for missed appointments.

Patients are asked to cancel appointments by telephone with at least half a day notice. This allows the appointment time to be re-used or the clinic re-arranged.

### Our Charges

Half hour Physiotherapy session £35.00

Domiciliary (Home Visit) £50.00

We operate a cancellation policy (see appointments)

### Private Health Insurance:

The Practice is registered with most major private Insurance Companies and we invoice directly to the Insurance Company.

Patients are kindly requested to check the **terms and conditions** of their Health Insurance Policy, as the Practice cannot be held for **any refusal/non payment** of claims sent to the Insurance Company

### Personal injury claimants:

We will need **written confirmation** from either your solicitors or medical agency, confirming treatment will be paid for, prior to commencing treatment.

### Self-funding patients:

It is our policy to issue an invoice following every treatment, or depending upon our patients' treatment requirements. Payment can be made by cash, cheque, maestro and all major credit cards **except American Express**.

*All accounts are subject to 30 day settlement*